

# MAYTAG® COMMERCIAL LAUNDRY LIMITED WARRANTY FOR VENDED PRODUCT MULTI-LOAD WASHERS MWR25, MWR35, MWR45, MWR55, MWR65, MWR85 MWS25, MWS35, MWS45, MWS55, MWS65, MWS85

## IF YOU NEED SERVICE:

Contact your authorized Maytag® Commercial Laundry distributor. To locate your authorized Maytag® Commercial Laundry distributor, call 1-800-662-3587, or for web inquiries, visit [www.maytagcommerciallaundry.com](http://www.maytagcommerciallaundry.com).

For written correspondence:

Maytag® Commercial Laundry Service Department  
2000 N M 63  
Benton Harbor, Michigan 49022-2632 USA

## TEN YEAR LIMITED WARRANTY

### WHAT IS COVERED

#### FIVE YEAR LIMITED WARRANTY (PARTS ONLY — LABOR NOT INCLUDED)

For the first five years from the original date of purchase, when this commercial appliance is installed, operated, and maintained according to the instructions attached to or furnished with the product, Maytag brand of Whirlpool Corporation (hereafter "Maytag") will pay for factory specified replacement parts to correct defects in materials or workmanship that existed when this commercial appliance was purchased. This limited warranty does not include labor.

#### SIXTH THROUGH TENTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY – LABOR NOT INCLUDED)

In the sixth through tenth years from the date of original purchase, when this commercial appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Maytag will pay for factory specified replacement parts for the following components to correct non-cosmetic defects in materials or workmanship in the part that prevent function of the product and that existed when this commercial appliance was purchased. This is a limited 10-year warranty on the below named parts only and does not include labor.

- Outer shell
- Drum and shaft assembly
- Inner welded frame
- Bearings and seals

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PART REPLACEMENT AS PROVIDED HEREIN. Maytag recommends that you use an "authorized" service provider to diagnose and repair your Commercial Laundry product. Maytag will not be responsible under this warranty to provide additional replacement parts as a result of incorrect diagnosis or repair by an "unauthorized" service company. Except in the European Union, this limited warranty is valid only when the commercial appliance is used in the country in which it was purchased. This limited warranty is effective from the date of the original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. All other costs including labor, transportation, shipping, or custom duties for covered parts.
2. Factory specified replacement parts if this commercial appliance is used for other than normal, commercial use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
3. Service calls to correct the installation of your commercial appliance, to instruct you on how to use your commercial appliance, to replace or repair house fuses, or to correct external wiring or plumbing.
4. Service calls to repair or replace appliance light bulbs, air filters, or water filters. Consumable parts are excluded from warranty coverage.
5. Damage resulting from improper handling of product during delivery, theft, accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with local electrical or plumbing codes, or use of products not approved by Maytag.
6. Pick up and delivery. This commercial appliance is designed to be repaired on location.
7. Repairs to parts or systems resulting from unauthorized modifications made to the commercial appliance.
8. The removal and reinstallation of your commercial appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
9. Damage resulting from exposure to chemicals.
10. Changes to the building, room, or location needed in order to make the commercial appliance operate correctly.
11. Factory specified replacement parts on commercial appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
12. Discoloration, rust, or oxidation of stainless steel surfaces.
13. Factory specified replacement parts as a result of incorrect diagnosis or repair by an "unauthorized" service company.
14. Replacement parts during the sixth through tenth years from the date of original purchase where the commercial appliance is installed, operated and maintained in a setting other than a vended and/or multi-housing environment.
15. Replacement parts during the sixth through tenth years from the date of original purchase where the defective part is not preventing the functioning of the product.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TEN YEARS OR THE SHORTEST PERIOD ALLOWED BY LAW. Some locations do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. THE BENEFITS GIVEN TO YOU BY THIS WARRANTY ARE IN ADDITION TO OTHER RIGHTS AND REMEDIES AVAILABLE TO YOU UNDER LAW IN RELATION TO THE GOODS OR SERVICES TO WHICH THIS WARRANTY RELATES. PLEASE CONTACT MAYTAG FOR FURTHER INFORMATION ON WARRANTY TERMS.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Maytag makes no representations about the quality, durability, or need for service or repair of this commercial appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this commercial appliance, you should ask your retailer about buying an extended service plan. The benefits to you given by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates. Please contact Maytag for further information on warranty terms.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PART REPLACEMENT AS PROVIDED HEREIN. MAYTAG SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some locations do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. THE BENEFITS GIVEN TO YOU BY THIS WARRANTY ARE IN ADDITION TO OTHER RIGHTS AND REMEDIES AVAILABLE TO YOU UNDER LAW IN RELATION TO THE GOODS OR SERVICES TO WHICH THIS WARRANTY RELATES. PLEASE CONTACT MAYTAG FOR FURTHER INFORMATION ON WARRANTY TERMS.

# MAYTAG® COMMERCIAL LAUNDRY LIMITED WARRANTY FOR ON-PREMISE PRODUCT MULTI-LOAD WASHERS

**MWR25, MWR35, MWR45, MWR55, MWR65, MWR85  
MWS25, MWS35, MWS45, MWS55, MWS65, MWS85**

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**Maytag® Commercial Laundry Service Department  
2000 N M 63  
Benton Harbor, Michigan 49022-2632 USA**

## FIVE YEAR LIMITED WARRANTY

### WHAT IS COVERED

#### THREE YEAR LIMITED WARRANTY (PARTS ONLY — LABOR NOT INCLUDED)

For the first Three years from the original date of purchase, when this commercial appliance is installed, operated, and maintained according to the instructions attached to or furnished with the product, Maytag brand of Whirlpool Corporation (hereafter “Maytag”) will pay for factory specified replacement parts to correct defects in materials or workmanship that existed when this commercial appliance was purchased. This limited warranty does not include labor.

#### FORTH AND FIFTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY – LABOR NOT INCLUDED)

In the Forth and Fifth years from the date of original purchase, when this commercial appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Maytag will pay for factory specified replacement parts for the following components to correct non-cosmetic defects in materials or workmanship in the part that prevent function of the product and that existed when this commercial appliance was purchased. This is a limited 5-year warranty on the below named parts only and does not include labor.

- Outer shell
- Drum and shaft assembly
- Inner welded frame
- Bearings and seals

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PART REPLACEMENT AS PROVIDED HEREIN.** Maytag recommends that you use an “authorized” service provider to diagnose and repair your Commercial Laundry product. Maytag will not be responsible under this warranty to provide additional replacement parts as a result of incorrect diagnosis or repair by an “unauthorized” service company. Except in the European Union, this limited warranty is valid only when the commercial appliance is used in the country in which it was purchased. This limited warranty is effective from the date of the original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. All other costs including labor, transportation, shipping, or custom duties for covered parts.
2. Factory specified replacement parts if this commercial appliance is used for other than normal, commercial use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
3. Service calls to correct the installation of your commercial appliance, to instruct you on how to use your commercial appliance, to replace or repair house fuses, or to correct external wiring or plumbing.
4. Service calls to repair or replace appliance light bulbs, air filters, or water filters. Consumable parts are excluded from warranty coverage.
5. Damage resulting from improper handling of product during delivery, theft, accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with local electrical or plumbing codes, or use of products not approved by Maytag.
6. Pick up and delivery. This commercial appliance is designed to be repaired on location.
7. Repairs to parts or systems resulting from unauthorized modifications made to the commercial appliance.
8. The removal and reinstallation of your commercial appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
9. Damage resulting from exposure to chemicals.
10. Changes to the building, room, or location needed in order to make the commercial appliance operate correctly.
11. Factory specified replacement parts on commercial appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
12. Discoloration, rust, or oxidation of stainless steel surfaces.
13. Factory specified replacement parts as a result of incorrect diagnosis or repair by an “unauthorized” service company.
14. Replacement parts during the Forth and Fifth years from the date of original purchase where the commercial appliance is installed, operated and maintained in a setting other than a vended and/or multi-housing environment.
15. Replacement parts during the Forth and Fifth years from the date of original purchase where the defective part is not preventing the functioning of the product.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

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IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO FIVE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some locations do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. THE BENEFITS GIVEN TO YOU BY THIS WARRANTY ARE IN ADDITION TO OTHER RIGHTS AND REMEDIES AVAILABLE TO YOU UNDER LAW IN RELATION TO THE GOODS OR SERVICES TO WHICH THIS WARRANTY RELATES. PLEASE CONTACT MAYTAG FOR FURTHER INFORMATION ON WARRANTY TERMS.

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